

KENYA VETERINARY BOARD RETENTION PAYMENT OPTIONS

OPTION 1. RETENTION PAYMENT THROUGH THE KVB ONLINE PRACTITIONER MANAGEMENT SYSTEM PLATFORM

1. Click on the **Apply** button on the retention section
2. Click on “New Retention Application”

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Registrations

[New Retention Application](#)

Showing 1-1 of 1 item.

#	Registration Reg Number	Retention Year	Amount To Pay	Convenience fee	Status	
1		2025	0	50	RetentionWorkflow/payment-confirmed	completed eye edit delete

info@kenyavetboard.or.ke [+254-722 305 253](tel:+254-722-305-253) / [+254-701 581 718](tel:+254-701-581-718)



KENYA
VETERINARY
BOARD

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New Retention Application

Retention Year


2026

Amount to Pay (an additional KES 50 will be automatically added for the e-Citizen convenience fee)

4000

[Save & Proceed to Payment](#)

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Payment for Retention: **4000**
TOTAL: 4000

[Proceed to pay through E-Citizen](#)

5. On the E-Citizen page, make payments with a method of your choice

PAYMENT REF		TOTAL BILL KES 4,050.00
Select Payment Mode		
Pesalink	Standard Chartered Bank	
Pesaflow Direct	SBM Bank	
EcoBank	Sidian bank	
Absa Bank	Pesawise	
Consolidated Bank	Access Bank (KES)	
Diamond Trust Bank	Co-operative Bank (KES)	
Family Bank	I&M Bank	
Mpesa	National Bank	
RTGS	Stanbic Bank	

6. A system generated receipt confirmation will be available for download (Official KVB receipt)

KENYA VETERINARY BOARD									
Location: Upper Kabete Rd, Nairobi P.O Box 513-00605 Uthiru info@kenyavetboard.or.ke +254 722 305253									
CUSTOMER COPY									
Invoice No.:	ID No:								
Purpose: Payment for Retention	Name:								
Date: 25 November 2025	Email:								
Status: Confirmed	Tel:								
KVB No:									
<table border="1"> <thead> <tr> <th>DESCRIPTION</th> <th>AMOUNT (KES)</th> </tr> </thead> <tbody> <tr> <td>Payment for Retention:</td> <td>4000</td> </tr> <tr> <td>E-Citizen Convenience fee:</td> <td>50</td> </tr> <tr> <td>TOTAL:</td> <td>4,050</td> </tr> </tbody> </table>		DESCRIPTION	AMOUNT (KES)	Payment for Retention:	4000	E-Citizen Convenience fee:	50	TOTAL:	4,050
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Payment for Retention:	4000								
E-Citizen Convenience fee:	50								
TOTAL:	4,050								
NOTE: This document is computer generated. It is a valid document issued under the authority of KENYA VETERINARY BOARD.									
									

7. Your retention status will be updated and you shall be able to download your KVB Card

NOTE: This is applicable only to practitioners renewing their retention status after successful activation on the portal. Benefits of payment using this method include instant access to KVB services such as printing of the KVB ID (if CPD points are sufficient), verification of CPD points and licensing.

OPTION 2. KVB RETENTION PAYMENT PROCESS USING USSD

1. DIAL *222#
2. Select option 1
 - Select “Make payment”
3. On Payment Page, Select option 2 (Enter Service Code):
 - Enter the Service Code (Refer to the table below for service codes)
4. Client Reference
 - *Name and KVB no of client*
5. Enter Amount
6. Confirmation and STK push page appears
7. Input your MPESA Pin No.
8. If Payment is successful the client will get a message notification on their device and payment is updated.

TABLE FOR SERVICE CODES

S/N	SERVICE NAME	Service Code
1	Retention (Veterinary Surgeons)	RTVS
2	Retention (Veterinary Technologists - Degree)	RVTD
3	Retention (Veterinary Technologists - Diploma)	VTTD
4	Retention (Veterinary Technicians - Certificate)	RVTC

NB: PLEASE NOTE THAT YOU CAN ONLY PAY FOR ONE SERVICE AT A TIME

NOTE: Payment using this method will result in a delayed update of your retention status in the online portal. Access to KVB services on the portal will be granted only after you have activated you account, uploaded proof of payment onto the portal and it has been confirmed by the Board.

OPTION 3. PAYMENT PROCEDURE FOR KENYA VETERINARY BOARD USING THE E-CITIZEN PORTAL

STEPS TO ACCESS THE KVB SERVICES ON THE E-CITIZEN PLATFORM

1. **You must have an existing E-Citizen account**
2. Open any web browser (Google Chrome, Mozilla Firefox, Microsoft Edge, Safari, Brave, etc.)
3. Copy and paste the link <https://kvb.ecitizen.go.ke/>. If you do not use the link and log into E-Citizen first, you will have to search for Kenya Veterinary Board among the agencies listed. Once you find it, search for the **Invoice Generator** link and click **apply now**
4. Scroll down to invoice generator and click on **apply now**
5. Click **login with E-Citizen**
6. Enter your ID number or email and put your E-Citizen password.
7. After logging in, a prompt shall appear asking how you wish to receive the verification code; either through email or mobile/phone number. Click the preferred choice.
8. After receiving the verification code, type it and click enter/continue. E-Citizen shall then display two options. Click the appropriate choice.
 - a. Not You? Logout
 - b. Continue
9. A new page shall open. Click Invoice Generator (colored in blue)
10. A page titled **applicant's page** shall open. Fill in the details where appropriate. If the details have automatically been captured correctly, proceed to the next page by clicking **NEXT**.
11. A page containing services shall open. Choose the desired service (e.g. Internship, registration, retention, etc) and click **COMPLETE**. (Refer to the table below for the list of KVB Services)
12. A page shall open saying **pay for service** with an invoice number (**INV-XXXXX**) colored in blue. Below are payment options. Click on your preferred choice and follow the instructions displayed until you have completed the payment process.
13. You will then be issued a receipt with the option to download it.
14. After issuance of receipt, download at send it to finance@kenyavetboard.or.ke

LIST OF KVB SERVICES

S/N	SERVICE NAME
1	Retention (Veterinary Surgeons)
2	Retention (Veterinary Technologists - Degree)
3	Retention (Veterinary Technologists - Diploma)
4	Retention (Veterinary Technicians - Certificate)

NOTE: Payment using this method will result in a delayed update of your retention status in the online portal. Access to KVB services on the portal will be granted only after you have activated you account, uploaded proof of payment onto the portal and it has been confirmed by the Board.