

SERVICE CHARTER

Preamble: The Kenya Veterinary Board is committed to upholding Veterinary Standards

Freatible: The Kenya veterinary board is committed to uphodding veterinary Standards			
Services Offered	Requirement(s)	Charges	Time Frame
Response to client enquiries	Cooperation from client	Free	Within two (2) days
2 Processing registration certificates	Relevant Application Form and attachments	Veterinary Surgeons : Ksh. 4,000 Veterinary Technologists: Ksh. 2,000 Veterinary Technicians: Ksh. 1,000	Within seven (7) days after the Board's approval
Annual Retention of names in the Register(s)	Verified Form [27]	Veterinary Surgeons : Ksh. 4,000 Veterinary Technologists: Ksh. 2,000 Veterinary Technicians: Ksh. 1,000	Payment by December 31st for Subsequent Year
Annual Gazettment of registered Veterinary Professionals	Verification of Names in Register(s)	Free	By 31st March of every year
5 Issuance of KVB Identification card	Payment of Retention fee	Free	Within one (1) Hour
Inspection and issuance of a licence to 6 Veterinary private practices and NGOs for Registration	Submission of application form Payment of inspection fee	Ambulatory Services : Ksh. 5,000 Veterinary Clinics : Ksh. 50,000 Veterinary Hospitals : Ksh. 100,000 Veterinary Laboratories : Ksh. 10,000 Non-Governmental Organizations : Ksh. 100,000	Within two (2) months after application
7 Annual Re-inspection of Veterinary Practices, NGOs and issuance of licence	Submission of relevant forms Payment of inspection fee	Ambulatory Services : Ksh. 5,000 Veterinary Clinics : Ksh. 15,000 Veterinary Hospitals : Ksh. 30,000 Veterinary Laboratories : Ksh.10,000 Non-Governmental Organizations : Ksh. 30,000	Immediately after Inspection and approval
8 Annual Practice Licence (Professionals)	Submission of a relevant form Name of facility Payment of fee	Veterinary Surgeon: Ksh. 8,000 Veterinary Paraprofessionals : Ksh. 3,000	Within five (5) days
Inspection for approval of Animal Health Training Institutions [Every five years]	Application Form [38] Payment of application fee Payment of inspection fee	Application fee - 1000 Inspection fee - University: Ksh. 750,000 Inspection fee - Other training institutions: Ksh. 500,000	Within one (1)month
O Accreditation of CPD providers	Application Form [28]	Ksh. 1,000	Within one (1)month
Registration of CPD activities	Application Form [30]	Free	Within six (6) weeks
2 Evaluation of Registered CPD activities	Approved CPD programme	Free	As per scheduled CPD events
Alloacation and publishing of CPD points	Attendance of approved CPD acti Payment of supervision fee	10% of the registration fee	Within two (2) weeks after submission of supervison fee
Indexing of students in Animal Health Training Institutions	Application Form [39a]	Free	Within two (2) weeks after receiving the indexing Form [39b]
Registration of Veterinary Interns	Application Form [40]	Veterinary Surgeon : Ksh. 1000 Veterinary Paraprofessionals : Ksh 500	Immediately after Board approval
5 Resolution of Complaints	Formal complaint	Free	Within thirty (30) days
Incase of any inquiries, complaint and sugestions reach us on Kenya Veterinary Board, P. O box 513 - 00605, Nairobi or call 0722 305 253 or email info@kenyavetboard.org			